

Customer Service fees and commissions

(Valid from June 4th, 2018)

Commission for opening an account	Free
Addition of the account currency	Free
Monthly fee for account service	
In the case of the use loan products	GEL 0.3 – for the loan in GEL GEL 0.6 – for the loan in USD
If the client does not use the loan product	Free
Depositing money on current account	
Operations in national currency	GEL 0.95
Operations in foreign currency	GEL 1.2
Cash withdrawal from current account*	
Operations in national currency	0,2% of the amount, minimum 0.20 Gel
Operations in foreign currency	0.6% of the amount, minimum, 0.50 Gel
Withdrawal of the loan amount	Free
Money transfers from current accounts	
Money transfer within the bank system between the accounts of a single client	Free
Money transfer within the bank system between the accounts of different clients	0.07% of the amount min. GEL 0.5
Money transfer outside the bank system in Gel	0.07% of the amount min. GEL 1
Money transfer outside the bank system in USD/Euro	0.3% of the amount min. 30USD/Euro, max. 500 USD/Euro in Gel equivalent

Money transfer outside the bank system in other foreign currency	0.3% of the amount min. 30 Euro, max. 500 Euro in Gel equivalent
Quick transfer in Gel	0.07% of the amount min. GEL 1+ GEL 1
Commission for preparing a payment order	GEL 0.50
Issuing a certificate	
Issuing a certificate on the balance of the account	GEL 10
Issuing a certificate on the turnover on the account	
Issuing a certificate on the existence of an account	Clients – GEL 10, non-clients - GEL 20
Other type of certificate	For clients – GEL 20; For non-clients - GEL 30
Receiving a statement from the account	For operations with maturity of 2 years and less once per month - free, in all other cases - GEL 10
Monthly payment for SMS and remote service	
Credit purchase	GEL 0.30
Start up loan	GEL 1.50
Instant loan	GEL 1.00
Small and medium entity loan (SME)	GEL 1.00
For the non-instant enterprise loans of the bank *:	
Including USD 1,500	GEL 0.50
USD 1,501 –USD 5,000	GEL 0.75
USD 5,001 – USD 7,000	GEL 1.00
USD 7,001 - USD 10,000	GEL 1.50
USD 10,001 - USD 15,000	GEL 2.00

More than USD 15,000	GEL 2.50
Local Debit Card	
Debit card annual service fee	Free
Card renewal fee (in case of card loss, damage or loss of PIN Code)	GEL 10
Put the plastic card on local stop-list (block card)	Free
Fee at merchants of Credo Bank	0%
Fee at merchants of TBC Bank	0%
Withdrawal from Credo Bank service center (with the plastic card)	1 % min GEL 0.5
Withdrawal from cards in TBC Bank ATM's	1.5% min GEL 0.5

*in order to withdraw amount above the limit, client should leave a cash withdrawal application beforehand – maximum 3 days before the operation date

·for branches located in alpine area, the limit is 50.000 Gel (or equivalent in Gel)

·for other branches limit is 100.000 Gel (or equivalent in Gel)

** Equivalent in GEL