

## Customer Service Standard Tariff and Limits

<b>Current accounts</b>	
Current account opening	Free
Adding current account currency	Free
Current account service fee (monthly)	1 Gel
<b>Cash depositing</b>	
Operations in national currency	Free
Operations in foreign currency (except RUR)	Free
Operations in RUR	1.5% of the amount
<b>Cash withdrawal*</b>	
Operations in national currency	0.2% of the amount (min 0.20 Gel)
Operations in foreign currency	0.6% of the amount (min 0.50 Gel)
Withdrawal of the loan amount	Free
Withdrawal amount of the Deposit and Saving account	Free
<b>Money transfers from accounts</b>	
Money transfer within the bank system between the client own accounts (any currency)	Free
Money transfer within the bank system between the accounts of different clients	0.07% of the amount (min 0.5 Gel)
Money transfer outside the bank system in Gel	0.07% of the amount (min 1 Gel)
Quick (individual) transfer in Gel	0.07% of the amount (min 1 Gel) + 1 Gel

Transfer outside the bank system** in USD	0.2% of the amount (min 15 USD)
Transfer outside the bank system** in Euro and other currencies	0.15% of the amount (min 13 EUR)
Commission for preparing a payment order	0.50 Gel
<b>Issuing a certificate</b>	
Certificate on the balance of the account, certificate on the turnover on the account	10 Gel
Issuing a certificate on the existence of an account	Clients – GEL 10, non-clients - 20 Gel
Other type of certificate	Clients – GEL 20, non-clients - 30 Gel
<b>Current account statement</b>	For operations with maturity of 2 years and less (once per month) - free, in all other cases – 10 Gel
<b>SMS notifications</b>	
SMS notifications on loans operations (monthly)	
Installment loan	0.30 Gel
Startup loan	1.50 Gel
Instant loan	1 Gel
Small and medium entity loan (SME)	1 Gel
For the non-instant enterprise loans of the bank***	
Including USD 1,500	0.50 Gel
USD 1,501 –USD 5,000	0.75 Gel
USD 5,001 – USD 7,000	1 Gel
USD 7,001 - USD 10,000	1.50 Gel
USD 10,001 - USD 15,000	2 Gel

More than USD 15,000	2.50 Gel
SMS notifications on retail operations – for clients, using Credo Bank loan	Free
SMS notifications on retail operations (monthly) – for clients, not using Credo Bank loan	1 Gel
<b>Local Debit Card</b>	
Card currency	Gel
Card validity	2 years
Debit card service fee	10 Gel
Card renewal fee (in case of card loss, damage or loss of PIN Code)	10 Gel
Put the plastic card on local stop-list (block card)	Free
Fee at merchants of Credo Bank	Free
Fee at merchants of TBC Bank	Free
Withdrawal from Credo Bank service centers (with the plastic card)	1% of the amount (min 0.5 Gel)
Withdrawal from cards in TBC Bank ATM's	1.5% of the amount (min 0.5 Gel)
Withdrawal daily limit	4000 Gel
Purchase daily limit	4000 Gel
<b>MasterCard Standard (Debit Card)</b>	
Currency	GEL / USD / EUR/ RUR
<b>Service fee</b>	
Card service fee (One-time fee)	30 Gel
Card Recovery fee (in case of card loss or damage)	20 Gel
Card validity period	3 Year
<b>Daily withdrawal limits</b>	

Credo Bank service centers	Unlimited
Credo Bank ATM's	2500 Gel
UFC network Banks ATM's	2500 Gel (Or Equivalent in other currencies)
UFC network Banks service centers	5000 Gel (Or Equivalent in other currencies)
Other bank ATM's	1500 Gel (Or Equivalent in other currencies)
Other bank service center	2000 Gel (Or Equivalent in other currencies)
<b>Stop list (Card Blocking)</b>	
Local stop list	Unlimited
International Stop list	50 USD (Weekly, Per Region)
<b>Payment fee in merchants</b>	
International merchants	Free
Local merchants	Free
Internet	Free
<b>Cash withdrawal fee</b>	
Credo Bank Service Centers (in case of performing the operation by card)	0.6% of the amount (min 0.5 Gel)
Other Banks service center	3% of the amount (min 8 Gel / 4 USD / 4 EUR)
Credo Bank ATM's	0.2% of the amount (min 0.2 Gel)
UFC network Banks ATM's	0.5% of the amount (min 0.5 Gel)
Other Banks ATM's	2% of the amount (min 6 Gel / 3 USD / 3 EUR)
<b>Internet banking</b>	
ICREDO.GE (annually)	15 Gel
Online Banking	Free
<b>Rcheuli service</b>	
Individuals	180 Gel - yearly

	18 Gel - monthly
Legal clients	200 Gel - yearly 20 Gel - monthly

\*for amounts above limits Bank must be informed 3 days before the withdrawal:

- for branches located in high mountain area, the limit is 50 000 Gel (or equivalent in Gel)
- for other branches limit is 100 000 Gel (or equivalent in Gel)

\*\*If client pays additional commission of 35USD/20Euro, beneficiary will receive total amount of the transfer. Otherwise, charges of the intermediary bank(s) will be deducted from the transferred amount

\*\*\* Equivalent in GEL