

Customer service Standard Terms and Conditions Annex N1 – Customer service standard tariff and limits Valid from May 1, 2024

Credo Universal Tariffs and Limits	
Consider Haritannian Committee for	65 GEL - Annually
Credo Universal Service fee	6 GEL - Monthly
Current accounts	
Current account opening	Free
Adding current account currency	Free
Current account service fee (monthly)	Free
Dormant account service fee (monthly)	5 GEL
Cash depositing	
Operations in national currency	Free
Operations in foreign currency (except RUR)	Free
Operations in RUR	5% of the amount
Cash withdrawal*	
Operations in national currency	0.2% of the amount (min 0.20 GEL)
Operations in foreign currency	0.6% of the amount (min 0.50 GEL)
Withdrawal of the loan amount in national currency	0.1% Of the amount (min 0.20 GEL)
Withdrawal of the loan amount in foreign currency	Free
Withdrawal amount of the Deposit and Saving account *****	Free
Money transfers from accounts	
Money transfer within the bank system between the client own accounts	Free
(any currency)	riee
Money transfer within the bank system between the accounts of different	0.07% of the amount (min 0.5 GEL)
clients	0.07% of the amount (min 0.5 GEL)
Payments to Credo Bank	Free
Money transfer outside the bank system (up to 1000 GEL)	4 GEL
Money transfer outside the bank system (from 1000 GEL to 10 000 GEL)	4 GEL
Money transfer outside the bank system (from 10 000 GEL to 100 000 GEL)	10 GEL
Money transfer outside the bank system (from 100 000 and more)	100 GEL
Quick (individual) transfer (up to 10 000 GEL)	transfer fee + 1 GEL
Commission for preparing a payment order (excluding payments to Credo Bank)	0.50 GEL
Commission for preparing a payment order for Payments to Credo Bank	Free
Transfer outside the bank system in USD	0.15 % (min. 30 USD; max. 150 USD)
Transfer outside the bank system in Euro and other currencies	0.15 % (min. 35 EUR; max. 150 EUR)
Transfer outside the bank system with the guarantee of full crediting the account of the recipient - USD	0.15 % (min. 35 USD ; max. 150 USD)
Transfer outside the bank system with the guarantee of full crediting the account of the recipient - in Euro and other currencies	0.15 % (min. 35 EUR; max. 150 EUR)



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F
Free
F
Free
Free
1 GEL
1 GEL
1 GEL
1 GEL
transfer fee + 1 GEL
0.15 % (min. 30 USD ; max. 150 USD)
0.15 % (min. 35 EUR; max. 150 EUR)
0.15 % (min. 35 USD ; max. 150 USD)
0.45.0/ / 25.5110 450.5110)
0.15 % (min. 35 EUR; max. 150 EUR)
10.65
10 GEL
Clients – GEL 10, non-clients - 20 GEL
Clients – GEL 20, non-clients - 30 GEL
Clients – 20 GEL , non-clients - 30 GEL
in case of existence of debt - free
in case of absence of debt - 20 GEL
20.651
20 GEL
Once per month - free
In other case – 10 GEL
10 GEL
For open accounts – 20 GEL
For closed accounts – 30 GEL
For open accounts – 30 Gel
For closed accounts – 40 Gel
Free
Free
10 GEL – for the printed-out copy
40 GEL– for the archived document copy
10 GEL
10 GEL



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MasterCard Universal (Debit Card)	
Currency	GEL / USD / EUR
Service fee	
Card service fee (One-time fee), if purchased in the Branch	Free
Card service fee, if purchased through Online Banking (MyCredo)	Free
Card Recovery fee (in case of card loss or damage)	10 GEL
Card validity period	4 Year
Daily withdrawal limits	
Credo Bank service centers	Unlimited
Credo Bank ATM's	
UFC network Banks ATM's (TBC, Halyk)	
UFC network Banks service centers	10 000 GEL (Or Equivalent in other currencies)
Other bank ATM's	
Other bank service center	
Purchase Limit	20 000 GEL (Or Equivalent in other currencies)
Operation Limit without using PIN Code	100 GEL
Stop list (Card Blocking)	
Local stop list	Unlimited
International Stop list	50 USD (Weekly, Per Region)
Payment fee in merchants	
International merchants	Free
Local merchants	Free
Internet	Free
Cash withdrawal fee	
Other Banks service center	3% of the amount (min 8 Gel / 4 USD / 4 EUR)
Credo Bank ATM's	GEL - Free, USD - 0.3% (min 0.5 USD)
UFC network Banks ATM's (TBC, Halyk)	GEL - Free, USD / EUR - 0.5% (min 0.5 USD / EUR)
Other Banks ATM's (Georgia)	GEL - Free, USD / EUR - 0.5% (min 0.5 USD / EUR)
Other Banks ATM's (Abroad)	3 % of the amount (min 8 GEL / 4 USD / 4 EUR)
International Chargeback	
International Chargeback fee	free
Card Accounts Protection	
Access to high risk merchants	according to customer request
3D Secure service	free
Payments in Public Transport (travel fee payment via Pos Terminal)	
Metro, Buses and cable car (Tbilisi City Municipality)	free
Additional Services	
Pin Code change (ATM)	free
Pin Code recovery	free

^{*}for amounts above limits Bank must be informed 3 days before the withdrawal:

⁻ for branches located in high mountain area, the limit is 50 000 Gel (or equivalent in Gel)

⁻ for other branches limit is 100 000 Gel (or equivalent in Gel)

^{**} The fee is applicable exclusively to customers holding foreign citizenship who, within the past three consecutive months (from 01.06.2024 - within the past one month), have made payments outside of Georgia using a POS terminal and ATM at least once per month. The fee will not be applied if: 1. Within the same three months (from 01.06.2024 - within the same one month), the customer's transactions are also recorded within the territory of Georgia; 2. A foreign citizen uses the "Credo Rcheuli" package *** Certificate should be issued max. in 2 business days

^{*****} Saving Deposit – If withdrawal occurs within less than 7 calendar days after depositing the amount, bank's standard tariff is valid